

Guide to Your Ghost Caper



PRINTABLE REFERENCE FOR:

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WHAT TO EXPECT ON A GHOST CAPER

Our tours take 45 minutes - 1 hour to complete, depending on guest pace and the number of questions asked. Each tour includes around 20 - 25 minutes of walking time, in stretches of 1 - 5 minutes at a time.

Ghost Capers are entirely open-air, and we stop outside seven locations to share stories of their past and allegedly paranormal happenings. For each location, we offer our theory as to who might be haunting the place and why.

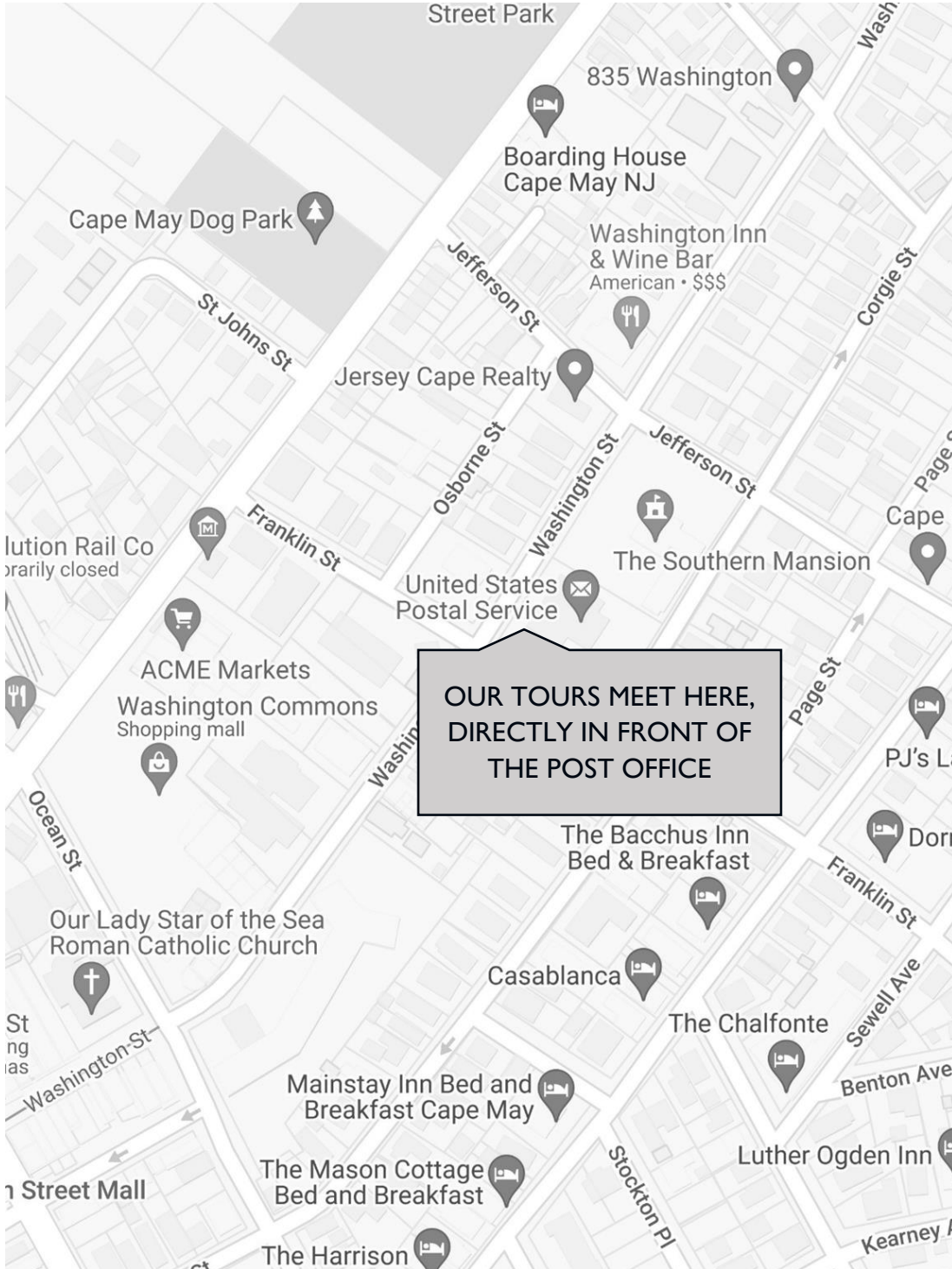
Our tours follow a nearly circular route, so we'll end each Ghost Caper close to our starting location. We'll also guide guests back to the exact starting point after each tour, if they need directions.

FINDING US

Tours meet at 700 Washington Street, directly in front of the Cape May Post Office. Enter **700 Washington Street, Cape May, NJ 08204** on Google or Apple maps to get accurate directions, or scan the QR code below. Please note that there is no signage at our meeting place, but our guide will be waiting at the meeting spot from 30 minutes ahead of the scheduled tour start time, wearing a Ghost Capers shirt and carrying a lantern.



MEETING PLACE MAP



PARKING

We do not have designated parking, so plan to arrive early enough to find street parking if needed. Spots in Cape May can fill quickly, especially in summer and on weekends.

CHECKING IN

Please plan to arrive at least 10 minutes ahead of your scheduled tour start time to give our guide time to check everyone in. To check in, give our guide the name under which your party is booked, show your tickets on your mobile device, or show printed tickets.

ACCESSIBILITY

Our tours are walking-intensive and include around 20-25 minutes of active walking time in stretches of 1-5 minutes at a time, broken by stops outside our seven haunted locations. The tour route is around a mile in total and proceeds at a pace of around 20-25 minutes per mile.

We welcome the use of mobility aids, but please note that our tour route may not be fully accessible due to narrow and uneven pavement.

While our guide carries a lantern and we encourage the use of flashlights, our route can be dark. Our guide's lips may not be fully visible at all times to lip-readers.

AGE GUIDELINES

Guests of all ages are welcome on our Ghost Capers, though we believe the tour is best enjoyed by guests ages 12 and up. The tour does include references to topics some may find sensitive including death by natural causes, the Civil War (including battle, injury, imprisonment, and threat of execution), and a death that was potentially self-inflicted. We aim to treat these subjects respectfully and do not discuss them in explicit detail.

TOUR ETIQUETTE

Our route takes us through Cape May's residential streets and stops in front of private homes, vacation rentals, and hotels. We ask that tour participants remain on public sidewalks at all times and practice courtesy towards Cape May's residents and guests. This includes but is not limited to refraining from shouting, littering, trespassing, or otherwise causing a disturbance.

FACILITIES

The closest public restroom is the Washington Street Comfort Station, which is about a five minute walk from the tour start/end location. Please leave enough time to visit the restroom before the tour start time if you need to, as we cannot wait for those who need to leave to use the restroom. We also do not pass by public trash receptacles so please dispose of any trash before joining us or plan to carry it with you during the tour.

RAIN & WEATHER

Our tours will proceed in light rain, so pack an umbrella or poncho if showers are forecasted. The weather in Cape May can be hot in the summer, even at night, and can be chilly in the spring and autumn, so please check the forecast and plan accordingly.

There is frequently a chance of thunderstorms forecast for summer evenings in Cape May, but the predicted likelihood of storms will typically change many times throughout the day when checking most standard weather websites and apps. Because of this, we wait until fairly close to the tour start time to make the final call on thunderstorm-related cancellations. When there is a chance of thunderstorms predicted for our tour time, we'll keep ticket holders posted via email throughout the day on any updates and the timeline for making the final call on whether the tour will proceed that night.

For full details on our weather policy including cancellations due to severe weather, please see our **Policies** pages.

Help & Contact Info

Need help? Get in touch and we'll be glad to assist! But please read through our handy FAQ first to get your answer ASAP, since most questions we receive by email are already answered here.

FAQ

I want to buy more tickets to add more people to my party, but the tour is sold out now or there aren't enough tickets available. Can I contact you to get more tickets?

Unfortunately, once tours sell out, they are sold out. Our tour capacity is set by the City of Cape May and we cannot make more tickets available once we reach that capacity. Try checking another date or time, and if you already purchased tickets for part of your group, you can try transferring your tickets to another tour with more availability to add more guests to your party.

I'm having technical difficulties using Eventbrite to manage my order and tickets. How can I get help?

We sell our tickets through Eventbrite, a third-party platform that handles the technical side of things. If you're having technical difficulties with Eventbrite's website or app, including viewing and transferring tickets or requesting a refund within our policy, contact Eventbrite's customer service directly at eventbrite.com/support/contact-us

What happens if I can't make my tour because my plans change, I'm running late, or I have a last-minute emergency?

Like most live entertainment event providers, we have a limited refund policy. Please see "Transfers, Refunds, and Credits" on our **Policies** for details.

GET IN TOUCH

Need last-minute help with a tour you've booked? Be sure to get in touch **before 5:00 PM** to give us time to respond before your tour departure time. Emails received after 5:00 PM will be reviewed the following day.

If you're having technical difficulties with Eventbrite's website or app, including viewing and transferring tickets or requesting a refund within our policy, contact Eventbrite's customer service directly at eventbrite.com/support/contact-us

If your question or issue hasn't been addressed in our [FAQ](#), [Know Before You Go](#), or [Policies](#), drop us a line at historycapers@outlook.com or send us a message through Eventbrite.

If you have an issue that comes up after 5:00 PM, we'll be happy to work with you during our regular customer service hours. However, please remember that last-minute issues such as arrival delays and emergencies are subject to our policies.

As of 2023, we handle all customer service inquiries by email or through Eventbrite messages.

SCAN TO SEND US AN EMAIL



Policies

Please keep this copy of our policies on hand for reference. We also make these policies fully available to guests on both our website at ghostcapers.com and our Eventbrite page prior to booking, and inform guests that by booking tickets to our tour, they agree to abide by these policies.

WEATHER

Our tours will proceed in light rain, but if a health condition or disability prevents you or a member of your party from completing the tour in light rain, contact us at historycapers@outlook.com to request a refund.

In the event of a severe weather warning from the National Weather Service, tours will be cancelled, ticket holders will be notified by email, and tickets will be refunded.

For all other weather-related concerns, we will make a decision about proceeding with the tour based on information from the National Weather Service, and will inform ticket holders of when to expect a final decision via email on the day of the tour.

If it is necessary to cancel due to weather, all ticket holders be notified by email and will receive automatic refunds, no further action required.

If a sudden change in weather conditions during a tour makes continuing the tour unsafe, our guide will escort guests back to the start of the tour or, if necessary, to the nearest sheltered location, and tickets will automatically be refunded.

CANCELLATIONS

In the rare, unforeseen event that the tour must be cancelled for any reason other than weather, ticket holders will be notified via email as soon as possible and will receive automatic refunds, no further action required.

PETS & SERVICE ANIMALS

We can't accommodate pets during our tours, though service animals needed for accessibility are permitted. We do appreciate advance notice if you are bringing a service animal so we can mark your party as exempt from our pet policy, though this is not required. If you are unsure as to whether your animal qualifies as a service animal, please see the Americans with Disabilities Act publication "ADA Requirements: Service Animals."

COVID-19

In accordance with current New Jersey guidelines, we do not require face masks, proof of vaccination, or COVID-19 testing to join our tours.

LATE ARRIVALS

To keep our tours running on time and out of consideration for our guests' schedules, we cannot wait for late arrivals. Because the time spent at each stop on the tour is variable, we also cannot have guests join us at a later point on the tour.

Ticket holders are responsible for making sure that they find the meeting spot and parking if necessary before the tour start time. Please see Know Before You Go for details on finding the meeting spot and parking--this information will also be included with your ticket.

Our tour guide will be waiting at the tour meeting spot for 30 minutes ahead of the scheduled tour start time to check guests in, and will begin the tour promptly at the tour start time. We cannot hold the tour in place for guests who leave after checking in for any reason, including to park or find a restroom.

Ticket holders who miss their tour due to arriving late are not eligible to request a refund. Please read **Transfers, Refunds, and Credits** for our full refund policy.

TRANSFERS, REFUNDS, AND CREDITS

Ticket holders may submit a refund request through Eventbrite, our ticket sales platform, up to 24 hours prior to the scheduled tour start time to receive an automatic refund for any reason, minus Eventbrite's fees, which are nonrefundable.

Ticket holders may also transfer tickets to another tour through Eventbrite up to 24 hours before the start of the original ticket's tour date. Ticket transfers are subject to availability and our tour capacity restrictions. Please reach out to Eventbrite if you need help with transferring tickets.

If a last-minute emergency prevents you from attending your tour, contact us at historycapers@outlook.com and we will issue a full credit for the original purchase. The credit must be requested by 11:59 PM Eastern on the date of the original tickets. Credits can be redeemed for any future tour on our schedule for up to 1 year.

We aim to be as accurate as possible when providing details of what to expect on our tours and cannot extend refunds to guests whose expectations or desired experience of the tour differ from the information we provide ahead of booking. This includes:

- That the duration of our tours is around 45 minutes - 1 hour
- That our tours involve around 20 - 25 minutes of walking time
- That our tours take place entirely outdoors
- That our tours include seven stories
- That our guide may read stories verbatim to provide a consistent experience and accurate details
- That our stories may include references to topics some may find sensitive
- That our tours focus on Cape May's history and convey stories of unverified but potentially paranormal experiences related to that history
- That our tours are not intended to be a horror experience, or to provide the feeling of being scared

LIABILITY WAIVER

By purchasing tickets and participating in a History Capers LLC walking tour, you acknowledge that you understand and agree to the following. That:

1. While on a History Capers LLC walking tour, tour participants will not block the sidewalk, trespass on private property, or in any way cause harm or be disruptive to the residents of and visitors to the City of Cape May and their property.
2. Tour participants will not bring pets on the tour, except in the case of medically-required service animals.
3. Tour participants will follow any laws, ordinances, and executive orders enforced by the State of New Jersey and the City of Cape May.
4. Tour participants will refrain from smoking, vaping, or otherwise using tobacco and/or marijuana during the tour and while waiting for the tour to begin at the tour meeting place.
5. Failure to abide by the tour policies set forth by History Capers LLC and/or disorderly or aggressive behavior toward other participants, History Capers LLC tour guides, or others will result in a participant's immediate dismissal from the tour without a refund.
6. Parents or guardians of children under 18 years old are responsible for their child's safety and behavior on the tour.
7. History Capers LLC reserves the right to make changes in the scheduled itinerary for the comfort and safety of its tour participants, or when deemed appropriate according to the best judgment of the guide.
8. Tour participants who decide to leave the tour before its completion assume all risks inherent in their decision to leave and waive all liability against History Capers LLC arising from that decision.
9. History Capers LLC is not in any way affiliated with or sponsored by the City of Cape May.
10. By the nature of this type of activity, tour participants may be exposed to a variety of hazards and risks, foreseen or unforeseen. Tour participants voluntarily assume all risks associated with taking a History Capers LLC walking tour, including but not limited to risks of loss, property damage, personal injury, and death.
11. By participating in a History Capers LLC walking tour, participants agree to waive, discharge, and agree not to sue History Capers LLC, the City of Cape May, or any of their officers, agents, servants or employees (hereinafter referred to as releasees) from any and all liability, claims, demands, actions and causes of action whatsoever arising out of or related to any loss, damage, or injury, including death, as a result of participating in a tour, whether caused by the negligence of the releasees or otherwise. Participants also agree to indemnify and hold harmless the releasees from any loss, liability, damage or costs, including court costs and attorney fees, that they may incur due to their participation in said tour, whether caused by the negligence of the releasees or otherwise.
12. Tour participants agree not to hold History Capers LLC or any releasees responsible for any supernatural activity experienced before, during, or after participation on the tour.